

# How much do you think the government is doing to tackle fraud?

Total sample size: 5,468

Nationally representative sample size: 2,105

GB Sample Spec	Percentage	Quota	Completes	% Complete	About enough		Don't know		Less than enough		More than enough		Prefer not to say	
<b>TOTALS</b>					<b>111 - 5%</b>		<b>701 - 33%</b>		<b>1214 - 58%</b>		<b>17 - 1%</b>		<b>62 - 3%</b>	
<b>Gender</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>									
Male	49.1%	1,033	1032	100%	66	6%	254	25%	673	65%	9	1%	30	3%
Female	51.0%	1,072	1073	100%	45	4%	447	42%	541	50%	8	1%	32	3%
<b>AgeRange</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>									
18-24	11.4%	241	241	100%	13	5%	103	43%	111	46%	1	0%	13	5%
25-34	16.6%	349	349	100%	16	5%	128	37%	181	52%	3	1%	21	6%
35-44	17.8%	374	374	100%	18	5%	142	38%	195	52%	4	1%	15	4%
45-54	17.8%	374	373	100%	23	6%	146	39%	196	53%	3	1%	5	1%
55-64	15.2%	320	320	100%	13	4%	95	30%	206	64%	1	0%	5	2%
65+	21.3%	448	448	100%	28	6%	87	19%	325	73%	5	1%	3	1%
<b>SocialGrade</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>									
AB	22.8%	479	479	100%	33	7%	147	31%	275	57%	3	1%	21	4%
C1	30.9%	651	652	100%	38	6%	200	31%	394	60%	4	1%	16	2%
C2	21.2%	446	446	100%	17	4%	152	34%	261	59%	4	1%	12	3%
DE	25.1%	528	528	100%	23	4%	202	38%	284	54%	6	1%	13	2%
<b>VoteBrexit</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>									
Leave	37.5%	789	789	100%	50	6%	236	30%	472	60%	9	1%	22	3%
Remain	34.7%	731	731	100%	30	4%	199	27%	483	66%	5	1%	14	2%

GB Sample Spec	Percentage	Quota	Completes	% Complete	About enough		Don't know		Less than enough		More than enough		Prefer not to say	
None	27.8%	585	585	100%	31	5%	266	45%	259	44%	3	1%	26	4%
Vote2019	Quotas		Raw counts		Results									
Conservative-party	29.3%	618	618	100%	55	9%	173	28%	370	60%	9	1%	11	2%
Labour-party	21.6%	455	455	100%	16	4%	140	31%	282	62%	2	0%	15	3%
Liberal-democrats	7.8%	164	164	100%	7	4%	41	25%	115	70%	0	0%	1	1%
Scottish-national-party	2.6%	55	55	100%	1	2%	15	27%	37	67%	1	2%	1	2%
Other	5.9%	125	125	100%	3	2%	37	30%	82	66%	1	1%	2	2%
No-vote	32.7%	688	688	100%	29	4%	295	43%	328	48%	4	1%	32	5%
Region	Quotas		Raw counts		Results									
East of England	9.7%	205	205	100%	14	7%	66	32%	121	59%	1	0%	3	1%
East Midlands	7.5%	159	159	100%	7	4%	68	43%	80	50%	1	1%	3	2%
Greater London	12.0%	252	252	100%	15	6%	67	27%	161	64%	1	0%	8	3%
North East	4.2%	89	89	100%	5	6%	28	31%	50	56%	1	1%	5	6%
North West	11.6%	245	244	100%	14	6%	81	33%	138	57%	2	1%	9	4%
Scotland	8.7%	184	184	100%	7	4%	49	27%	123	67%	2	1%	3	2%
South East	14.3%	302	302	100%	16	5%	96	32%	175	58%	4	1%	11	4%
South West	9.2%	193	193	100%	8	4%	78	40%	101	52%	0	0%	6	3%
Wales	5.1%	106	106	100%	6	6%	37	35%	60	57%	2	2%	1	1%
West Midlands	9.1%	191	191	100%	13	7%	67	35%	100	52%	2	1%	9	5%
Yorkshire and The Humber	8.6%	180	180	100%	6	3%	64	36%	105	58%	1	1%	4	2%

## How much do you think the Police are doing to tackle fraud?

Total sample size: 5,468

Nationally representative sample size: 2,105

GB Sample Spec	Percentage	Quota	Completes	% Complete	About enough		Don't know		Less than enough		More than enough		Prefer not to say	
<b>TOTALS</b>					<b>175 - 8%</b>		<b>679 - 32%</b>		<b>1179 - 56%</b>		<b>13 - 1%</b>		<b>59 - 3%</b>	
Gender	Quotas		Raw counts		Results									
Male	49.1%	1,033	1032	100%	91	9%	249	24%	659	64%	6	1%	27	3%
Female	51.0%	1,072	1073	100%	84	8%	430	40%	520	48%	7	1%	32	3%
AgeRange	Quotas		Raw counts		Results									
18-24	11.4%	241	241	100%	15	6%	93	39%	117	49%	1	0%	15	6%
25-34	16.6%	349	349	100%	35	10%	117	34%	178	51%	2	1%	17	5%
35-44	17.8%	374	374	100%	27	7%	151	40%	177	47%	3	1%	16	4%
45-54	17.8%	374	373	100%	33	9%	144	39%	190	51%	1	0%	5	1%
55-64	15.2%	320	320	100%	28	9%	91	28%	197	62%	0	0%	4	1%
65+	21.3%	448	448	100%	37	8%	83	19%	320	71%	6	1%	2	0%
SocialGrade	Quotas		Raw counts		Results									
AB	22.8%	479	479	100%	45	9%	145	30%	266	56%	1	0%	22	5%
C1	30.9%	651	652	100%	52	8%	197	30%	383	59%	6	1%	14	2%
C2	21.2%	446	446	100%	29	7%	155	35%	247	55%	4	1%	11	2%
DE	25.1%	528	528	100%	49	9%	182	34%	283	54%	2	0%	12	2%
VoteBrexit	Quotas		Raw counts		Results									
Leave	37.5%	789	789	100%	75	10%	215	27%	472	60%	9	1%	18	2%
Remain	34.7%	731	731	100%	49	7%	218	30%	449	61%	2	0%	13	2%

GB Sample Spec	Percentage	Quota	Completes	% Complete	About enough		Don't know		Less than enough		More than enough		Prefer not to say	
None	27.8%	585	585	100%	51	9%	246	42%	258	44%	2	0%	28	5%
Vote2019	Quotas		Raw counts		Results									
Conservative-party	29.3%	618	618	100%	69	11%	164	27%	366	59%	9	1%	10	2%
Labour-party	21.6%	455	455	100%	24	5%	150	33%	267	59%	1	0%	13	3%
Liberal-democrats	7.8%	164	164	100%	9	5%	47	29%	107	65%	0	0%	1	1%
Scottish-national-party	2.6%	55	55	100%	2	4%	14	25%	36	65%	1	2%	2	4%
Other	5.9%	125	125	100%	9	7%	35	28%	79	63%	0	0%	2	2%
No-vote	32.7%	688	688	100%	62	9%	269	39%	324	47%	2	0%	31	5%
Region	Quotas		Raw counts		Results									
East of England	9.7%	205	205	100%	17	8%	60	29%	122	60%	2	1%	4	2%
East Midlands	7.5%	159	159	100%	14	9%	63	40%	78	49%	0	0%	4	3%
Greater London	12.0%	252	252	100%	17	7%	65	26%	163	65%	0	0%	7	3%
North East	4.2%	89	89	100%	10	11%	30	34%	42	47%	1	1%	6	7%
North West	11.6%	245	244	100%	23	9%	82	34%	131	54%	1	0%	7	3%
Scotland	8.7%	184	184	100%	13	7%	48	26%	116	63%	2	1%	5	3%
South East	14.3%	302	302	100%	29	10%	91	30%	173	57%	1	0%	8	3%
South West	9.2%	193	193	100%	13	7%	76	39%	98	51%	1	1%	5	3%
Wales	5.1%	106	106	100%	10	9%	34	32%	61	58%	0	0%	1	1%
West Midlands	9.1%	191	191	100%	16	8%	68	36%	97	51%	2	1%	8	4%
Yorkshire and The Humber	8.6%	180	180	100%	13	7%	62	34%	98	54%	3	2%	4	2%

## Have you been a victim of fraud in the last twelve months?

Total sample size: 5,468

Nationally representative sample size: 2,105

GB Sample Spec	Percentage	Quota	Completes	% Complete	No	Prefer not to say	Yes			
<b>TOTALS</b>					<b>1817 - 86%</b>	<b>109 - 5%</b>	<b>179 - 9%</b>			
<b>Gender</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>					
Male	49.1%	1,033	1032	100%	892	86%	52	5%	88	9%
Female	51.0%	1,072	1073	100%	925	86%	57	5%	91	8%
<b>AgeRange</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>					
18-24	11.4%	241	241	100%	196	81%	22	9%	23	10%
25-34	16.6%	349	349	100%	285	82%	29	8%	35	10%
35-44	17.8%	374	374	100%	328	88%	18	5%	28	7%
45-54	17.8%	374	373	100%	337	90%	15	4%	21	6%
55-64	15.2%	320	320	100%	282	88%	11	3%	27	8%
65+	21.3%	448	448	100%	389	87%	14	3%	45	10%
<b>SocialGrade</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>					
AB	22.8%	479	479	100%	403	84%	29	6%	47	10%
C1	30.9%	651	652	100%	573	88%	26	4%	53	8%
C2	21.2%	446	446	100%	376	84%	28	6%	42	9%
DE	25.1%	528	528	100%	465	88%	26	5%	37	7%
<b>VoteBrexit</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>					
Leave	37.5%	789	789	100%	692	88%	31	4%	66	8%
Remain	34.7%	731	731	100%	644	88%	32	4%	55	8%

GB Sample Spec	Percentage	Quota	Completes	% Complete	No	Prefer not to say	Yes			
None	27.8%	585	585	100%	481	82%	46	8%	58	10%
Vote2019	Quotas		Raw counts		Results					
Conservative-party	29.3%	618	618	100%	552	89%	22	4%	44	7%
Labour-party	21.6%	455	455	100%	392	86%	26	6%	37	8%
Liberal-democrats	7.8%	164	164	100%	145	88%	4	2%	15	9%
Scottish-national-party	2.6%	55	55	100%	47	85%	5	9%	3	5%
Other	5.9%	125	125	100%	108	86%	3	2%	14	11%
No-vote	32.7%	688	688	100%	573	83%	49	7%	66	10%
Region	Quotas		Raw counts		Results					
East of England	9.7%	205	205	100%	178	87%	10	5%	17	8%
East Midlands	7.5%	159	159	100%	140	88%	6	4%	13	8%
Greater London	12.0%	252	252	100%	206	82%	14	6%	32	13%
North East	4.2%	89	89	100%	74	83%	6	7%	9	10%
North West	11.6%	245	244	100%	205	84%	13	5%	26	11%
Scotland	8.7%	184	184	100%	162	88%	9	5%	13	7%
South East	14.3%	302	302	100%	264	87%	18	6%	20	7%
South West	9.2%	193	193	100%	162	84%	16	8%	15	8%
Wales	5.1%	106	106	100%	94	89%	5	5%	7	7%
West Midlands	9.1%	191	191	100%	174	91%	5	3%	12	6%
Yorkshire and The Humber	8.6%	180	180	100%	158	88%	7	4%	15	8%

# How many scam (fraudulent) text messages do you receive on your phone every month, if any?

Total sample size: 5,468

Nationally representative sample size: 2,105

GB Sample Spec	Percentage	Quota	Completes	% Complete	Don't know		Less than one		More than ten		None		One to three		Prefer not to say		Three to ten	
<b>TOTALS</b>					<b>137 - 7%</b>		<b>261 - 12%</b>		<b>273 - 13%</b>		<b>136 - 6%</b>		<b>701 - 33%</b>		<b>65 - 3%</b>		<b>532 - 25%</b>	
<b>Gender</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
Male	49.1%	1,033	1032	100%	63	6%	126	12%	139	13%	76	7%	316	31%	30	3%	282	27%
Female	51.0%	1,072	1073	100%	74	7%	135	13%	134	12%	60	6%	385	36%	35	3%	250	23%
<b>AgeRange</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
18-24	11.4%	241	241	100%	11	5%	32	13%	24	10%	11	5%	102	42%	16	7%	45	19%
25-34	16.6%	349	349	100%	23	7%	46	13%	28	8%	19	5%	124	36%	20	6%	89	26%
35-44	17.8%	374	374	100%	20	5%	54	14%	39	10%	13	3%	148	40%	11	3%	89	24%
45-54	17.8%	374	373	100%	17	5%	54	14%	64	17%	22	6%	109	29%	9	2%	98	26%
55-64	15.2%	320	320	100%	28	9%	32	10%	47	15%	27	8%	95	30%	5	2%	86	27%
65+	21.3%	448	448	100%	38	8%	43	10%	71	16%	44	10%	123	27%	4	1%	125	28%
<b>SocialGrade</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
AB	22.8%	479	479	100%	26	5%	58	12%	59	12%	20	4%	188	39%	24	5%	104	22%
C1	30.9%	651	652	100%	35	5%	98	15%	82	13%	54	8%	210	32%	15	2%	158	24%
C2	21.2%	446	446	100%	31	7%	47	11%	67	15%	21	5%	136	30%	13	3%	131	29%
DE	25.1%	528	528	100%	45	9%	58	11%	65	12%	41	8%	167	32%	13	2%	139	26%
<b>VoteBrexit</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
Leave	37.5%	789	789	100%	52	7%	76	10%	114	14%	67	8%	221	28%	21	3%	238	30%
Remain	34.7%	731	731	100%	36	5%	108	15%	90	12%	42	6%	271	37%	17	2%	167	23%

GB Sample Spec	Percentage	Quota	Completes	% Complete	Don't know	Less than one	More than ten	None	One to three	Prefer not to say	Three to ten
None	27.8%	585	585	100%	49 8%	77 13%	69 12%	27 5%	209 36%	27 5%	127 22%
Vote2019	Quotas		Raw counts		Results						
Conservative-party	29.3%	618	618	100%	40 6%	72 12%	85 14%	60 10%	185 30%	17 3%	159 26%
Labour-party	21.6%	455	455	100%	17 4%	58 13%	47 10%	25 5%	182 40%	19 4%	107 24%
Liberal-democrats	7.8%	164	164	100%	10 6%	29 18%	17 10%	8 5%	62 38%	2 1%	36 22%
Scottish-national-party	2.6%	55	55	100%	1 2%	10 18%	5 9%	3 5%	17 31%	1 2%	18 33%
Other	5.9%	125	125	100%	10 8%	11 9%	16 13%	6 5%	40 32%	1 1%	41 33%
No-vote	32.7%	688	688	100%	59 9%	81 12%	103 15%	34 5%	215 31%	25 4%	171 25%
Region	Quotas		Raw counts		Results						
East of England	9.7%	205	205	100%	10 5%	36 18%	19 9%	12 6%	75 37%	7 3%	46 22%
East Midlands	7.5%	159	159	100%	12 8%	20 13%	19 12%	14 9%	53 33%	3 2%	38 24%
Greater London	12.0%	252	252	100%	15 6%	29 12%	32 13%	15 6%	95 38%	7 3%	59 23%
North East	4.2%	89	89	100%	12 13%	9 10%	14 16%	6 7%	22 25%	5 6%	21 24%
North West	11.6%	245	244	100%	15 6%	19 8%	23 9%	9 4%	96 39%	5 2%	77 32%
Scotland	8.7%	184	184	100%	12 7%	25 14%	29 16%	11 6%	55 30%	2 1%	50 27%
South East	14.3%	302	302	100%	14 5%	31 10%	37 12%	22 7%	107 35%	16 5%	75 25%
South West	9.2%	193	193	100%	17 9%	20 10%	21 11%	21 11%	65 34%	6 3%	43 22%
Wales	5.1%	106	106	100%	5 5%	18 17%	21 20%	7 7%	22 21%	3 3%	30 28%
West Midlands	9.1%	191	191	100%	12 6%	30 16%	27 14%	8 4%	63 33%	8 4%	43 23%
Yorkshire and The Humber	8.6%	180	180	100%	13 7%	24 13%	31 17%	11 6%	48 27%	3 2%	50 28%



# How many scam (fraudulent) email messages do you receive every month, if any?

Total sample size: 5,468

Nationally representative sample size: 2,105

GB Sample Spec	Percentage	Quota	Completes	% Complete	Don't know		Less than one		More than ten		None		One to three		Prefer not to say		Three to ten	
<b>TOTALS</b>					196 - 9%		138 - 7%		850 - 40%		88 - 4%		303 - 14%		58 - 3%		472 - 22%	
<b>Gender</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
Male	49.1%	1,033	1032	100%	88	9%	59	6%	431	42%	43	4%	150	15%	29	3%	232	22%
Female	51.0%	1,072	1073	100%	108	10%	79	7%	419	39%	45	4%	153	14%	29	3%	240	22%
<b>AgeRange</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
18-24	11.4%	241	241	100%	23	10%	16	7%	103	43%	11	5%	27	11%	14	6%	47	20%
25-34	16.6%	349	349	100%	36	10%	13	4%	173	50%	10	3%	42	12%	19	5%	56	16%
35-44	17.8%	374	374	100%	32	9%	22	6%	175	47%	8	2%	44	12%	10	3%	83	22%
45-54	17.8%	374	373	100%	30	8%	22	6%	164	44%	14	4%	55	15%	6	2%	82	22%
55-64	15.2%	320	320	100%	38	12%	31	10%	107	33%	14	4%	49	15%	4	1%	77	24%
65+	21.3%	448	448	100%	37	8%	34	8%	128	29%	31	7%	86	19%	5	1%	127	28%
<b>SocialGrade</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
AB	22.8%	479	479	100%	42	9%	23	5%	231	48%	14	3%	49	10%	21	4%	99	21%
C1	30.9%	651	652	100%	50	8%	45	7%	270	41%	28	4%	106	16%	12	2%	141	22%
C2	21.2%	446	446	100%	46	10%	32	7%	156	35%	22	5%	71	16%	12	3%	107	24%
DE	25.1%	528	528	100%	58	11%	38	7%	193	37%	24	5%	77	15%	13	2%	125	24%
<b>VoteBrexit</b>	<b>Quotas</b>		<b>Raw counts</b>		<b>Results</b>													
Leave	37.5%	789	789	100%	71	9%	54	7%	289	37%	35	4%	119	15%	20	3%	201	25%
Remain	34.7%	731	731	100%	55	8%	42	6%	324	44%	25	3%	114	16%	14	2%	157	21%

GB Sample Spec	Percentage	Quota	Completes	% Complete	Don't know	Less than one	More than ten	None	One to three	Prefer not to say	Three to ten
None	27.8%	585	585	100%	70 12%	42 7%	237 41%	28 5%	70 12%	24 4%	114 19%
Vote2019	Quotas	Raw counts	Results								
Conservative-party	29.3%	618	618	100%	50 8%	46 7%	231 37%	40 6%	99 16%	13 2%	139 22%
Labour-party	21.6%	455	455	100%	29 6%	25 5%	209 46%	18 4%	58 13%	16 4%	100 22%
Liberal-democrats	7.8%	164	164	100%	14 9%	19 12%	64 39%	5 3%	30 18%	2 1%	30 18%
Scottish-national-party	2.6%	55	55	100%	6 11%	3 5%	30 55%	0 0%	4 7%	1 2%	11 20%
Other	5.9%	125	125	100%	11 9%	7 6%	53 42%	1 1%	16 13%	2 2%	35 28%
No-vote	32.7%	688	688	100%	86 13%	38 6%	263 38%	24 3%	96 14%	24 3%	157 23%
Region	Quotas	Raw counts	Results								
East of England	9.7%	205	205	100%	18 9%	22 11%	69 34%	9 4%	34 17%	5 2%	48 23%
East Midlands	7.5%	159	159	100%	18 11%	11 7%	62 39%	7 4%	22 14%	3 2%	36 23%
Greater London	12.0%	252	252	100%	17 7%	15 6%	104 41%	11 4%	31 12%	6 2%	68 27%
North East	4.2%	89	89	100%	10 11%	5 6%	37 42%	4 4%	14 16%	5 6%	14 16%
North West	11.6%	245	244	100%	27 11%	6 2%	101 41%	7 3%	45 18%	6 2%	52 21%
Scotland	8.7%	184	184	100%	16 9%	11 6%	86 47%	5 3%	28 15%	3 2%	35 19%
South East	14.3%	302	302	100%	23 8%	23 8%	130 43%	15 5%	40 13%	12 4%	59 20%
South West	9.2%	193	193	100%	19 10%	15 8%	69 36%	7 4%	23 12%	6 3%	54 28%
Wales	5.1%	106	106	100%	10 9%	5 5%	45 42%	6 6%	9 8%	2 2%	29 27%
West Midlands	9.1%	191	191	100%	19 10%	11 6%	75 39%	8 4%	27 14%	8 4%	43 23%
Yorkshire and The Humber	8.6%	180	180	100%	19 11%	14 8%	72 40%	9 5%	30 17%	2 1%	34 19%